

**GENERATORS &  
OFF-UTILITY POWER**

# CLIFFORD POWER SYSTEMS, INC.

**Clifford Power Systems, Inc.** is focused on power generation equipment. Our goal is to provide the highest quality power generation & automatic transfer switch products available, then back our products with great service. We can satisfy any need for auxiliary or standby power generation. Because many tasks performed by power generation equipment are vitally important, machinery and systems must be reliable. Reliability is our hallmark. Whether you need a permanent or temporary unit, parts or service, we are well stocked & expertly staffed to handle your needs in hours, not days.

## Why is Clifford Power Systems, Inc. different from other service providers?

1. The cornerstone of our business is great service in everything we do.
2. We are the best at responding to emergencies.
3. We are a great power generation resource for our customers.

# OUR SERVICE ADVANTAGE:

## Customer Commitment

**We are a Generator Service Company.** Our services are performed by trained and certified generator experts; not engine or repair technicians, who happen to work on generators.

**Why make this distinction?** In terms of long term value, expertise and cost savings, our personnel know generators, how they operate, and why they fail; and can make informed recommendations to keep your equipment in top performance. We build trust and credibility with our clients by pricing competitively and with your long-range needs in mind.

**We communicate.** Our professional technicians will provide complete and thorough recommendations based on severity of need and next scheduled maintenance. We provide options that consider your budget, usage and longevity of equipment. If a recommended service can be performed at the next scheduled maintenance visit, we offer combining service/repairs to save our customers from incurring additional travel and mileage expenses.

**Every customer is unique.** We offer services tailored to each customer. Customer-focused service packages could include Fuel inspection and Fuel Treatment or Fuel Top-off. Because we understand the urgency of power availability; we offer after-hours service & maintenance, load bank testing, total maintenance and repair programs. We specialize in offering Planned maintenance programs to meet the specific needs and requirements of each customer. Our Planned maintenance programs offer value and assurance that our customers' equipment is being properly maintained.

**Customer History:** We maintain equipment maintenance and repair records for our customers. We know your equipment and can support your facility needs by providing historical records. Our goal is to provide peace of mind that your generator system will operate as intended when it is needed.

## Professional Technicians / Industry Leading Technology

**Resource Availability** - Geographically, we offer superior size and strength in the number of technicians we can deploy for emergencies and multiple site locations.

**Best Response Times** -We have the ability to respond to different locations, 24 x 7 x 365, with same day service. Many others cannot offer this level of customer commitment.

**GPS Technology** -We utilize GPS equipped Service Trucks allowing for efficient use of resources, faster dispatch and response times. By deploying the closest qualified technician during an emergency, we offer a clear advantage when responding to power outages, disasters, ice storms and hurricanes.

**Personnel Strength** -With multiple technicians we have the ability to work jobs around the clock if needed, rotating fresh personnel.

**Trained & Certified Generator Technicians** -We actively train and recruit for rewarding power generation careers. We offer continuous training, development and advancement opportunities to keep our technicians the best in the industry. Many of our technicians have achieved advanced certifications through our manufacturer, Kohler®, and through the Electrical Generating Systems Association (EGSA), the recognized standard for our industry.

**Our Guarantee: If you need us, we're here to help!**

Clifford Power Systems, Inc. is committed to be the preferred leader in the power generation industry. We will fulfill this mission by providing our customers with service above and beyond their expectations.

## Fully-stocked Service Trucks

**We offer the highest first-call service resolution** - Our generator experience allows us to efficiently stock the most needed parts and quantities to accomplish most repairs in one trip.

**Parts Availability** - Our generator knowledge means we carry a complement of the most needed parts numbers and at any time we can access high frequency/demand parts. We pride ourselves on maintaining a significant financial inventory to fulfill our customer needs quickly and efficiently.

**Computerized Inventory** -Our service trucks are automatically restocked, to insure we always have the parts needed on hand.

**Fuel on-demand** -Our service trucks are equipped with 100 gallon diesel tanks. This allows us to provide fuel top off and fuel maintenance services; when combined with a regular maintenance schedule, many customers enjoy substantial cost savings by minimizing the need for a separate fuel vendor and by reducing contamination of large fuel stores.

## Technical Support

**Senior Technicians** -We have a staff of specialized technicians that provide technical assistance to our organization and our customers for trouble shooting, project management, specifications and consulting.

**Industry Updates** -Our technical group researches and communicates the latest literature and technology affecting our industry.

**Customer Support** -Our technical group is available to provide immediate customer phone consultation. They're also available 24/7 through our after hours network.

## Customer Service - Branch Locations

In business and financially secure since 1985, our service network includes physical branch locations in:

**Oklahoma** - Tulsa & Oklahoma City

**Texas** - DFW/Mansfield, Austin, San Antonio & Longview/Tyler areas

## Featured Products & Services

**Service** -We specialize in servicing all makes and models of power generation equipment. We compliment our trained staff with service & maintenance contracts, extended warranties, load banking, fuel testing, sampling & treating.

**Equipment Sales** - New & Used Retail Units - Kohler® brand quality. Our goal is to provide your home or business with the highest quality power generation units available. To keep pace with the high standards we've set, Clifford Power Systems has formed business partnerships with some of the nation's highest esteemed manufacturers. We also recognize that not every customer or application requires new equipment. The advantages of Clifford Power Systems, Inc. Equipment sales include:

**Distributor / Manufacturer Quality & Size** - We are the Kohler® distributor for Oklahoma and North Texas. Being one of the largest Kohler® distributors in North America allows us to provide the customer our expertise and a well recognized product should the need arise. Our sales professionals can assist in sizing loads and make installation suggestions to save our customers time and money.

**Product Variety** - We have access to factory resources that others do not have. Our product base includes state of the art diesel and gas generator sets in a wide range of sizes for most all application

**Rental** - We are uniquely positioned to provide total temporary utility solutions. Whether your application calls for rental generators, electrical power, air conditioning, heat, cable or lighting, one call to Clifford Power Systems, Inc. can provide the answer. We pride ourselves on power solutions and rapid response during emergencies such as hurricanes, tornadoes, floods and fire. Developing an emergency action plan with your Clifford Power Systems, Inc. rental representative is the first step. The advantages of Clifford Power Systems, Inc. Rental sales include:

**Fleet Size** -We have access to over 200 pieces of our own trailer-mounted rental generators.

**Equipment Variety** -We also have rental electrical distribution, cable and air conditioning.

**Fleet Support** -In the event your equipment cannot be repaired in the requested time frame, we have the ability to provide rental equipment, and the expertise to set it up. This provides our customers value by not needing an outside vendor; resulting in quicker response times and lower end-user costs.

**Parts** - We feature genuine replacement parts for Kohler® and most generator makes and models, and automatic transfer switches. We also offer Kohler® Service Manuals, Generator Batteries, Battery Chargers, Engine Block Heaters, Filters - Air, Oil & Fuel, Belts & Hoses, with Same Day or Next Business Day Service.

1-800-324-0066

[www.cliffordpower.com](http://www.cliffordpower.com)